



Membership Onboarding Tools

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How to Activate Your Memberships

We are excited that you have joined LegalShield. Now it's time to activate your membership. This document will help guide you on the easy steps to get started as a member, and how to take full advantage of all of the incredible benefits.



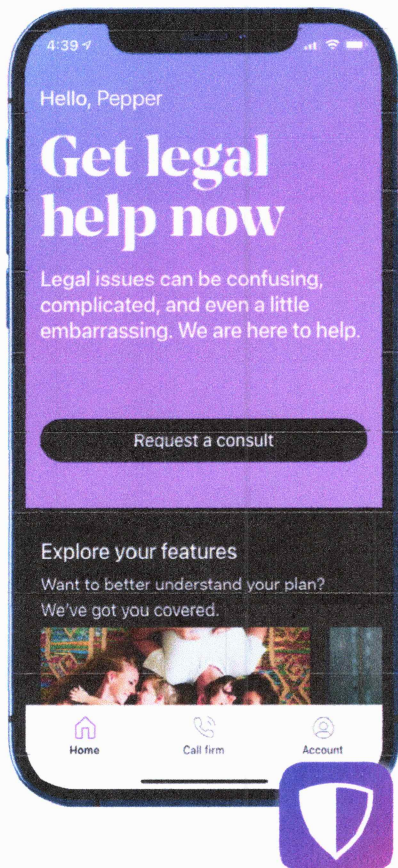
Activating Your New Legal Plan

- 1** Go to accounts.legalshield.com. Select "Activate Account" for new member activation.
- 2** Complete the designated fields and select "Sign -up."
- 3** You will be prompted to enter your membership number and then click "Create Account."
- 4** If you do not know your membership number, click on "Don't know your membership number?" You will then be prompted to input your email address associated with your LegalShield Membership. An email will be sent to you containing your membership number.
- 5** Enter confirmation and you will confirm your account activation by inputting your last Name and Zip Code and then selecting "Confirm."

Note: If you encounter an error message, please reset your password, then access your account using the email address and password.



Using the LegalShield Mobile App



LegalShield
puts reputable,
easy, affordable
legal care in the
palm of your hand.

If you are a member and you have an email or username and password:

(Hint: You may use these to sign into accounts.legalshield.com or you may have created a password during checkout.)

1. Download the app.
2. Sign in by selecting "I am a member;" your email or username and password will be the same as it is on accounts.legalshield.com.

If you are a member and you have not created a username and password:

1. Activate your account by visiting <https://accounts.legalshield.com/activate>. (Tip: Your membership number can be found in the email welcoming you as a LegalShield Member)
2. Download the mobile app.
3. Sign in by selecting "I am a member" and use the email and password you just created in step 1.

If you have been invited to join someone else's membership:

1. Search your email for an invitation email from LegalShield and follow instructions in the email to sign in or create an account.
2. If you cannot find your invitation email, please confirm the email address you would like to use with the primary owner of the plan and ask them to resend your invitation.

Use the app to:

1. Submit a request for consult on any legal matter, including:
 - a. Wills
 - b. Traffic tickets
 - c. Consumer rights issues
2. Explore details of your plan.
3. Schedule the best time to talk to your lawyer.
4. Invite eligible family members or members of your business to join your membership.



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Save with these incredible MEMBERPERKS

Your LegalShield and IDShield Memberships are simply amazing. In addition to the privileges that are already yours, we have added these MEMBERPERKS with hundreds of merchants and thousands of discounts. Members can access savings at both national and local companies on everyday purchases such as tickets, electronics, apparel, travel and more. Members have the opportunity to save, on average, over \$2,000 per year. MEMBERPERKS can save you enough to pay for your membership for years to come!

RECEIVE EXCLUSIVE DISCOUNTS

Access your members-only discounts in categories such as:



APPAREL



AUTOMOTIVE



BOOKS, MOVIES & MUSIC



CELL PHONES



ELECTRONICS



FINANCE



FLOWERS & GIFTS



FOOD



HEALTH & WELLNESS



HOME SERVICES



INSURANCE & PROTECTION SERVICES



OFFICE & BUSINESS



REAL ESTATE & MOVING SERVICES



SPORTS & OUTDOORS



TICKETS & ENTERTAINMENT



TRAVEL

WHAT MEMBERS ARE SAYING:

"MEMBERPerks pays for my membership!"

— Martha S.

"I saved 20% at Advance Auto and I also saved 30% on movie tickets on date night with my wife. This membership is it!"

— Andre E.

"I saved hundreds of dollars on a new laptop."

— Anna W.

Enjoy preferred member pricing on some of your favorite brands and services.

Office DEPOT
OfficeMax

Harry & David
Member Exclusive

SKECHERS
DIRECT
MORE THAN JUST WORKSHOES

chewy.com

verizon

sam's club

AMC
THEATRES

H
Holiday Inn
Club
Vacations

Lenovo

MAJOR LEAGUE BASEBALL

AND MANY
MORE!

Getting Started

To sign up, simply log in at legalshield.perkspot.com. If you don't already have an account, follow the simple on-screen instructions to make an account with your personal or work email and LegalShield Membership number.

These benefits are for LegalShield and IDShield Members. All offers or promotions are subject to change without notice.

LegalShield Member Bill of Rights

Since 1972, LegalShield has been committed to bringing over 1.75 million North Americans equal access to justice, all the while adhering to high service standards.

High Service Standards:



Legal consultation- within 4 business hours and for time sensitive legal matters, within 1 business hour



Document review/preparation- 3 business days



Letter/phone call on participants behalf- 3 business days



Unreachable participant- 2 attempts to reach the participant will be made in a timely manner



Speeding ticket review/consultation- within 4 business hours of receipt



Will review and preparation- within 5 business days from receiving all information



Emergency situations- 24/7 emergency assistance if:

- arrested or detained
- seriously injured due to an auto accident
- Served with a criminal warrant
- The state attempts to take their child(ren)

No matter how trivial or traumatic the legal issue, LegalShield's Provider Firms never delay or turn participants away for covered services.

The urgency of a legal matter will be determined by the lawyer's professional discretion. This document does not create contractual rights. This LegalShield Provider Law Firm Bill of Rights is intended to be a simple-to-read guide of service standards and is non-binding. For all items, some conditions and restrictions apply. See a plan contract for complete terms, coverage, amounts, conditions and exclusions.