

July 16, 2019

<TITLE> <DOCTOR FIRST NAME> <DOCTOR LAST NAME>
< ADDRESS>
<CITY>, <STATE> <ZIP>

Dear <TITLE> <DOCTOR LAST NAME>,

We are writing to inform you of a change in the specialty pharmacy program for <PATIENT NAME>, a <CLIENT NAME> member. Beginning 09/01/2019, prescription referrals for a specific list of specialty medications, need to be sent to MedImpact Direct Specialty®. MedImpact Direct Specialty® will send referrals, along with the member's benefit and eligibility information, to a designated group of network-contracted specialty pharmacies.

For your convenience, we have enclosed some MedImpact Direct Specialty® referral forms to streamline the process. You also may download and complete the referral form any time from www.medimpactdirect.com on the Providers page. Please fax the referral form, a copy of the patient's insurance card and lab work, if appropriate, to 1-888-807-5716.

We've included information about our program below. For more information, visit www.medimpactdirect.com/providers. For questions about our program, please call MedImpact Direct Specialty® at: 1-877-391-1103 (TTY dial 711) or email us at specialtyhub@medimpactdirect.com.

Sincerely,

The MedImpact Direct Specialty® Pharmacy Team

This letter may contain confidential individually identifiable health information protected under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and other statute.

About MedImpact Direct Specialty®

MedImpact Direct Specialty® provides patients with access to a designated specialty pharmacy network designed to deliver quicker speed to therapy and high-touch patient services without placing added burden on participants.

MedImpact Direct Specialty® is a hub that receives and directs specialty referrals to the dispensing specialty pharmacy on behalf of the plan sponsor and participant. MedImpact Direct Specialty® also simplifies limited distribution drug fulfillment by directing referrals to the appropriate pharmacy in advance, when needed.

The designated network pharmacies provide clinical services for patients and ship drugs to the location of the patient's choice. The designated pharmacies contact patients each month to start a refill, review adherence and answer questions.

For each therapy, select pharmacies provide:

- Clinical knowledge to improve patient outcomes.
- Patient education.
- Help with side effects.
- Lab reviews.
- Coordination with doctors(s).
- Outreach calls to help patients with therapy.
- Patient-focused dispensing.
- State-of-the-art pharmacies with accredited best practices.
- Quality checks.

How to Submit Specialty Referrals

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MedImpact Direct Specialty® looks forward to assisting with patient's specialized needs. We will work with you to ensure successful therapy outcomes for patients. For questions, call MedImpact Direct Specialty® at 1-877-391-1103 (TTY dial 711).